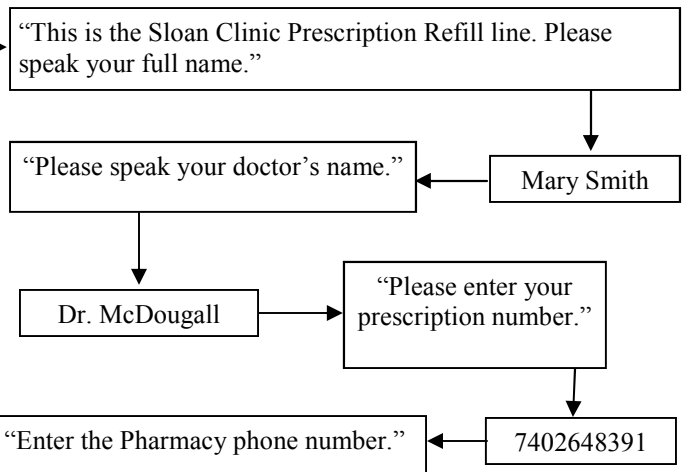


Prescription Refill Request

“Is there a way to process requests for prescription refills, 24 hours a day?”

The Prescription refill application by Accuvoice Inc automates prescription refill requests using a touch-tone phone.



This is different than a voice-mail system, which asks you all the questions at once and then asks you to provide answers for all of them, without providing you the ability to listen to the questions again.

Transcribers can utilize any telephone when calling into the system. Once they have dialed into the system they are asked to enter their PIN number, and then step through answers to each question on the call. With each answer in its proper place, a transcriber can rapidly complete the task.



Application Administration

- Administered by any touch-tone phone
- Up to 99 questions can be asked

Benefits

- Able to retrieve information quickly, 24 hours per day, 7 days a week
- Complete information can be retrieved, so it eliminates the need for most callbacks.