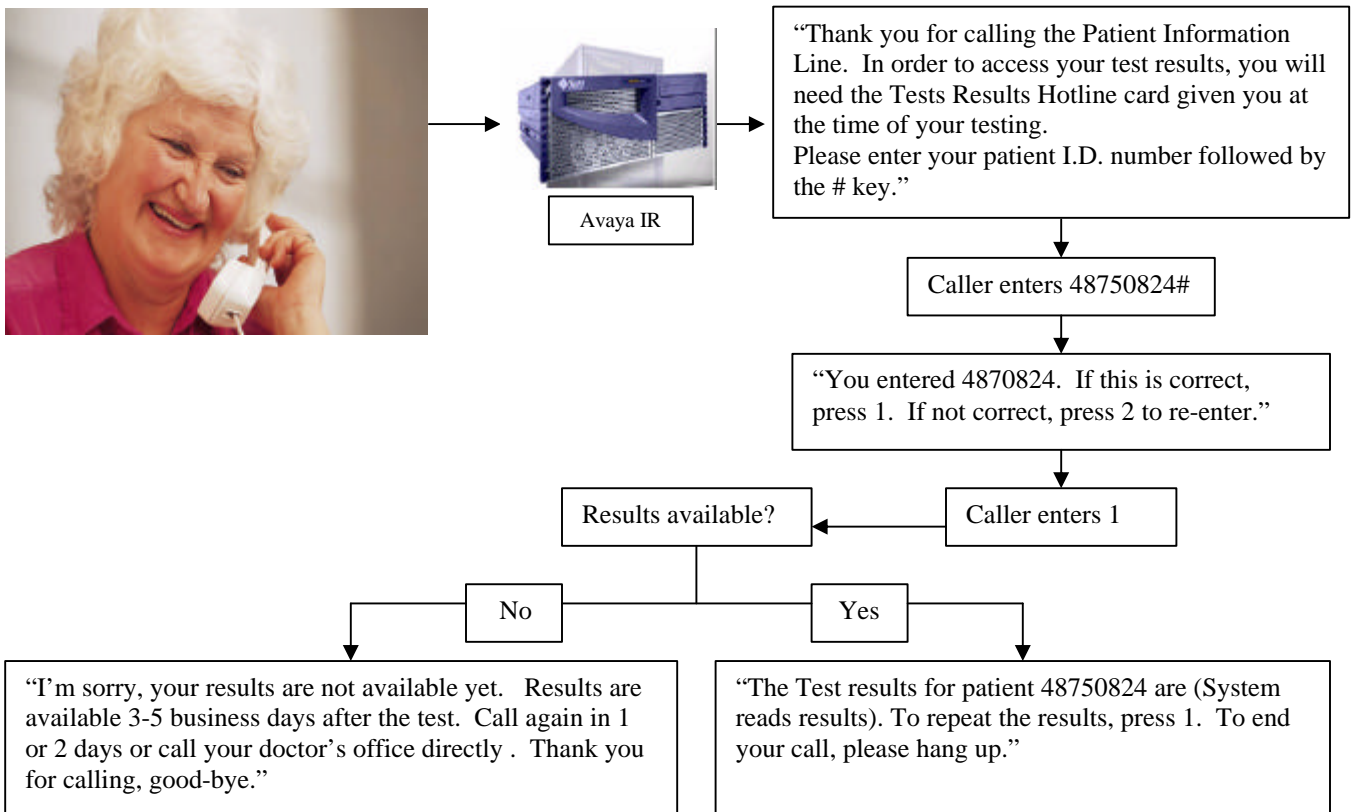


THE AVAYA IR INTERACTIVE VOICE RESPONSE SYSTEM WITH AMERICA'S HEALTHCARE SOLUTION SOFTWARE FROM ACCUVOICE INC.

Tele-Lab for Patients

"Is there a means to provide timely and accurate laboratory results without overburdening our staff?"

Tele-Lab by Accuvoice Inc. makes laboratory results available to patients 24 hours a day, 7 days a week. Information is relayed accurately and consistently and frees staff for increased productivity.



Application Administration

- Administered by a touch-tone telephone

Options

- Speak the doctor's and patient's name
- Archiving patient results to tape
- Information in multiple languages

Benefits

- Reduces the numbers of calls to the Lab for tests results
- Allows immediate access to test results information 24 hours a day, 7 days a week
- After hours calls possible without increasing staff



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