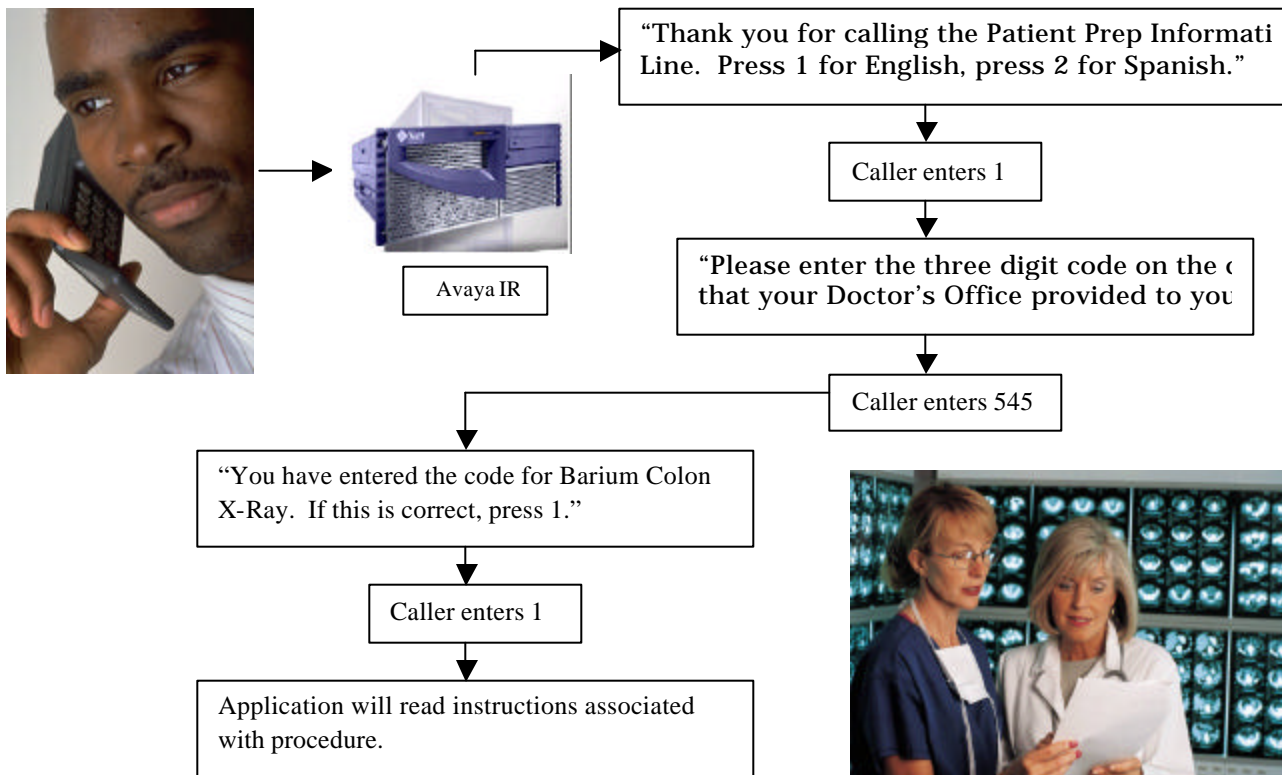


THE AVAYA IR INTERACTIVE VOICE RESPONSE SYSTEM WITH AMERICA'S HEALTHCARE SOLUTION SOFTWARE FROM ACCUVOICE INC.

Patient Prep

“ Is there a friendly, accurate way to remind patients of what’s required prior to non-invasive testing?”

The Patient Prep solution by Accuvoice Inc. explains to the callers in simple language the purpose of the procedure and what the patient may expect before, during and after the tests. This understanding can reduce anxiety and increase patient compliance so the tests can be performed as scheduled.



- Application Administration**
- Administered by a touch-tone telephone
 - Administrator may add other tests and instructions to the basic program
- Benefits**
- Available 24 hours a day, 7 days a week
 - Optionally, can be incorporated into an outdial application to improve patient service and compliance

- Benefits Cont.**
- Increases the efficiency of outpatient diagnostic testing while reducing administrative costs.
 - Provides patients with easy-to-understand information 24 hours/day, 7 days a week in both English and Spanish
 - Improves service and patient satisfaction while reducing the number of patients that must be rescheduled.