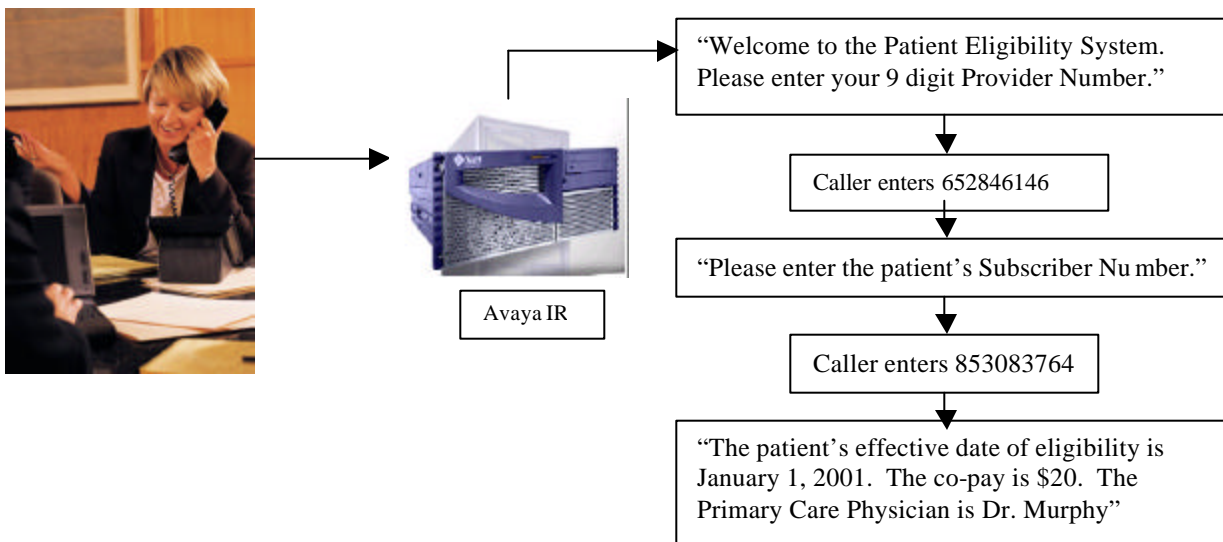


**THE AVAYA IR INTERACTIVE VOICE RESPONSE  
SYSTEM WITH AMERICA'S HEALTHCARE  
SOLUTION SOFTWARE FROM ACCUVOICE INC.**

# Patient Eligibility

*“Is there a quick and efficient means to secure patient eligibility information “?”*

The Patient Eligibility application by Accuvoice Inc. allows the Doctor's staff to retrieve eligibility information at their discretion.



### Application Administration

- Administered by a touch-tone telephone

### Options

- Text to Speech
- Speech Recognition
- Fax results of eligibility status inquiry

### Benefits

- Automates a manual process
- Simple to maintain
- Multiple inquiries on a single call
- After hours calls possible without increasing staff