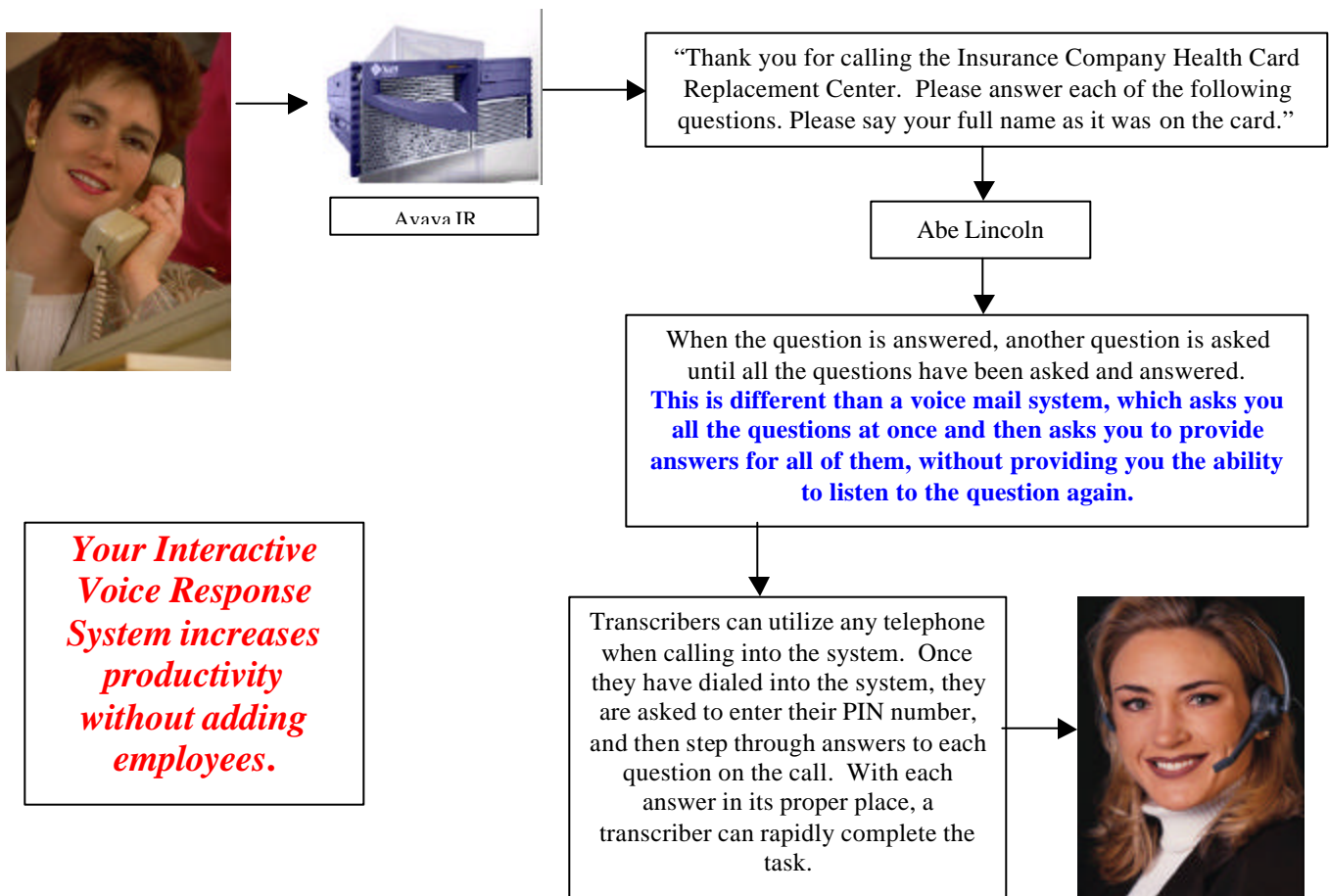


THE AVAYA IR INTERACTIVE VOICE RESPONSE SYSTEM WITH AMERICA'S HEALTHCARE SOLUTION SOFTWARE FROM ACCUVOICE INC.

Form Filler

“Is there a way we can provide excellent service in fulfilling frequent request for similar information, such as replacement ID cards and change of address, etc?”

Form Filler by Accuvoice Inc. allows callers to leave complete and detailed information in response to prompted questions.



Your Interactive Voice Response System increases productivity without adding employees.

- Application Administration**
- Administered by a touch-tone telephone
 - Administrator can create multiple forms without programming experience
 - Unlimited number of forms can be developed
 - **Option** – Multi-user GUI transcription capability

- Benefits**
- Reduction in need for Insurance Company employees to handle routine request
 - Able to retrieve information quickly, 24 hours per day, 7 days per week
 - Able to replay the message numerous times to insure information is transcribed correctly



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