

THE AVAYA IR INTERACTIVE VOICE RESPONSE SYSTEM WITH AMERICA'S HEALTHCARE SOLUTION SOFTWARE FROM ACCUVOICE INC.

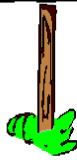
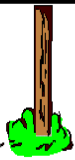
Community outreach solutions using today's technology on behalf of our students, teachers and parents

Bulletin Board

The Bulletin Board provides information to students, parents and teachers about upcoming events at a school. Callers access the Bulletin Board with a touch-tone telephone. They can choose from up to nine informational topics. For each topic, they can hear up to nine separate announcements as often as they like.

Old Method - Outdoor Billboard, change every two months

Desert View vs. Sabino	September 3
Desert View vs. Yuma	September 10
Desert View vs. Mesa Mtn.	September 24
Desert View vs. Tucson	October 6
Desert View vs. Flagstaff	October 13
Desert View vs. Nogales	October 20



Examples of Bulletin Board Topic's

School & Holiday Schedule	- Athletic Events
Academic News & Achievements	- PTA News
Info on New Computer System	- School Creed
Mailing Address & Fax Number	- Club News
Directions to the School	- Cafeteria Menu
Code of Dress and Conduct	- Emergency Bulletins
Students/Parents of the Month	- Transfer Requirements

Hidden Silent Option (for Teachers News)

Application Administration

- Administered entirely over a touch-tone telephone
- Administrators define menu options and record the announcements
- Administrator only has to record changes, not entire BB

Using Technology for your Billboard allows you to record and edit up to 81 different items.



Avaya IR



"Thank you for calling Desert View's Bulletin Board. For information about Sports Events, press 1, for Cafeteria Menu, press 2, Drama Activities, press 3," etc through 9 levels.

Caller presses "1"

"Varsity Football vs. Central, 7 PM this Friday. Girls Volley Ball vs Yuma, 6 PM Thursday. Freshman Football vs. Central, 4:30 Friday, etc." through 9 levels.

Benefits

- Callers can skim through and listen to items of interest
- Increases attendance in school programs
- Improves local resident's sense of pride
- Generates extra revenue from advertisers



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