

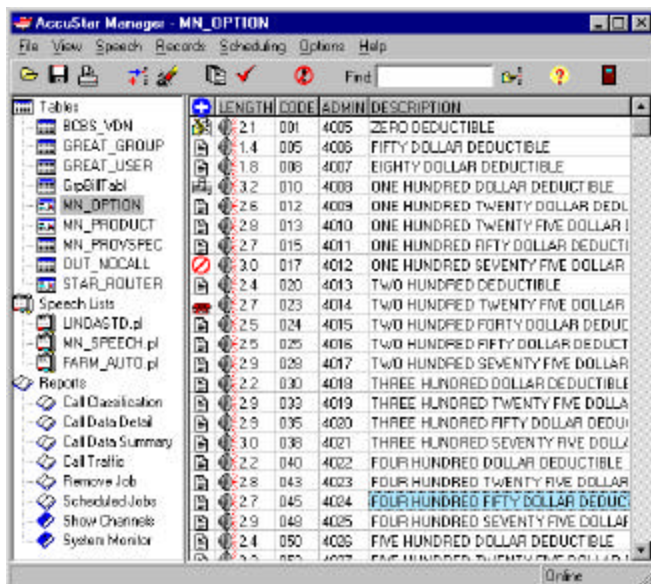
Accuvoice STAR

Speech, Tables and Reports

IS THERE A WINDOWS BASED TOOL THAT CAN ASSIST ME IN ADMINISTERING TABLES AND SPEECH FOR THE AVAYA IVR (formerly CONVERSANT)?

Yes there is! Accuvoice STAR is a 32-bit Windows program that will allow users to administer Avaya's IVR speech or tables. Play IVR speech through your multimedia PC.

Re-record the speech over a microphone, or have Accuvoice STAR call you! Edit table values in a grid similar to Excel™. Schedule your changes to install up to 24 hours later. This program can also execute reports on the IVR to display, print, or save to the PC.



Accuvoice STAR was designed to be flexible to fit your custom needs.



Why Accuvoice STAR?

- Make changes to speech and tables that have been built with Avaya's ScriptBuilder™ or Voice@Work™.
- View standard or custom IVR reports.
- Schedule changes to occur overnight unattended.
- Multi-user version allows each user to work with their own set of tables and reports.
- Easy to use!

Sample Features

- Re-record voice prompts through the telephone or a PC microphone.
- Import professional speech in standard .wav format.
- Playback speech through the PC by simply clicking on an icon.
- Monitor the Avaya IVR without using the IVR console.
- Export tables in Excel™, Word™, HTML, or comma-separated formats.